

LEARN MORE ABOUT THE EVA PROTOCOL



EVA

PROTOCOL

STRATEGY, SURVEILLANCE AND ACTION

USER'S GUIDE FOR WOMEN

WHAT IS?

EVA

EVA Protocol (Strategy, Surveillance and Action) is an action mechanism that encourages staff of locations in the State of Nuevo Leon to create safe spaces for women, through actions of prevention, immediate attention and timely guidance in any situation of risk or violence.



#ACTIVATEPROTOCOLEVA

ARE YOU IN DANGER? FOLLOW THESE STEPS:



1 VIOLENCE IDENTIFICATION:

Acts and signs that make you feel fear, discomfort, or danger are violence

TYPES OF VIOLENCE

PSYCHOLOGICAL

- › Excessive pressure
- › Manipulation
- › Intimidation
- › Shouting
- › Insults
- › Threats
- › Humiliation.

PHYSICAL

- › Assaults
- › Blows
- › Administration of substances

SEXUAL

- › Touching
- › Innuendos
- › Abuse
- › Comments
- › Blackmail



2 YOU ARE NOT ALONE! ASK FOR HELP IN ONE OF THESE WAYS

LOCATE AUTHORIZED PERSONNEL USING THE PIN



ORDER AN EVA DRINK



USE THIS HELP ASSISTANCE SIGNAL



ASK FOR THE EVA PROTOCOL BE ACTIVATED

1. Recognize and acknowledge the violence you are suffering.
2. Go with the staff member who carries the authorized PIN.
3. Request, if you wish, that the EVA PROTOCOL be activated.
4. You will be immediately taken into protective custody inside the location and, if necessary, you will be provided with first aid.
5. Point out and identify your attacker.
6. Do you want to report the facts?

YES:

1. The location staff will call 911 and "Activate the EVA protocol" (logo) for the arrival of state and/or municipal public safety.
2. In case that such behavior represents a crime, the aggressor may be arrested with the support of the location's security personnel.
3. You will be always along with company and will receive information about filing the complaint.

NO

1. Authorized personnel will keep you safe inside the location until you are secure.
2. Staff will remove your attacker from the location.

7. In both cases, the location staff request safe transportation or a call from a trusted person. If you are a foreigner, you will be advised to contact your corresponding consulate.
8. You are not alone. The staff at the location will be along with you throughout the entire process, supported by the Women's Department of the Government of the State of Nuevo Leon. If you like guidance and information, you can call **070**.
10. THE WOMEN'S DEPARTMENT CAN OFFER YOU SUPPORT IN:
 - › Immediate guidance **070** and **9-1-1**
 - › Women's Rights for support in filing the corresponding complaint
 - › External Care Centers : Psychological support services.